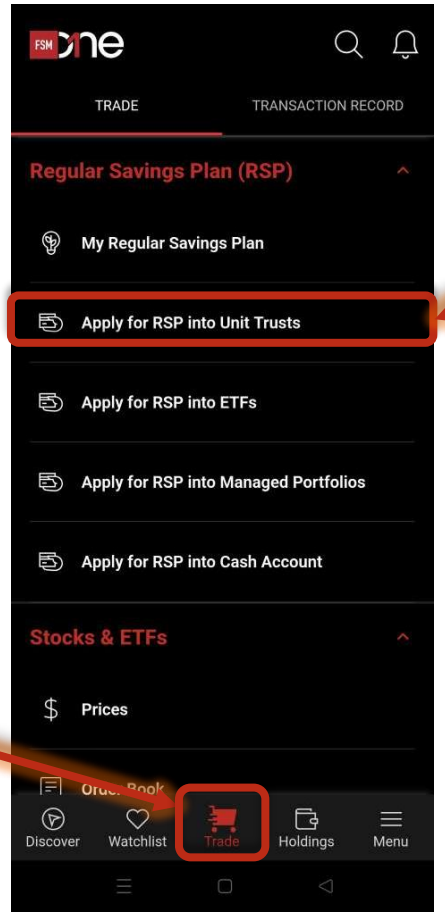
FSMOne step by step guide (Mobile Apps)

FPX e-Mandate Setup / Amend / Terminate

Setup FPX e-Mandate on FSMOne

➲ Step 1

- Click on [Trade], under Regular Savings Plan (RSP) tab, and click on [Apply for RSP into Unit Trusts].



2

Click on [Apply for RSP into Unit Trusts]

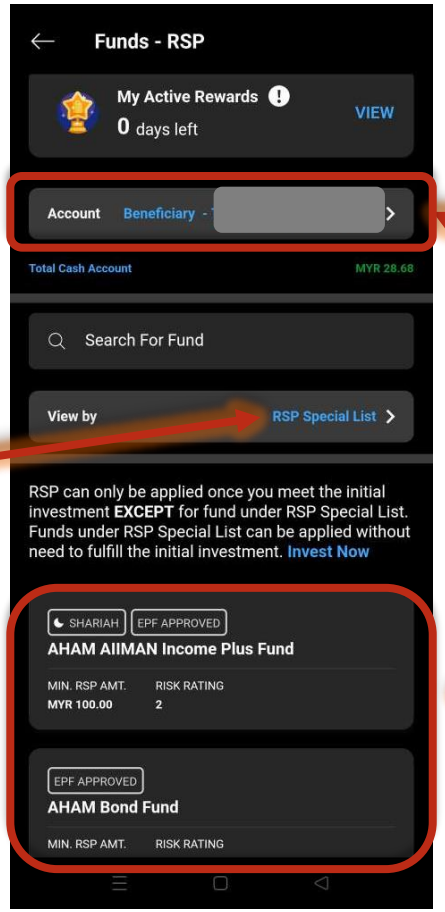
1

Click on [Trade]

Setup FPX e-Mandate on FSMOne

➲ Step 2

- Apply FPX e-mandate for **Unit Trusts** via Regular Saving Plan (RSP)



1

Make sure is the correct Main / Beneficiary Account

2

Choose View by [RSP Special List]

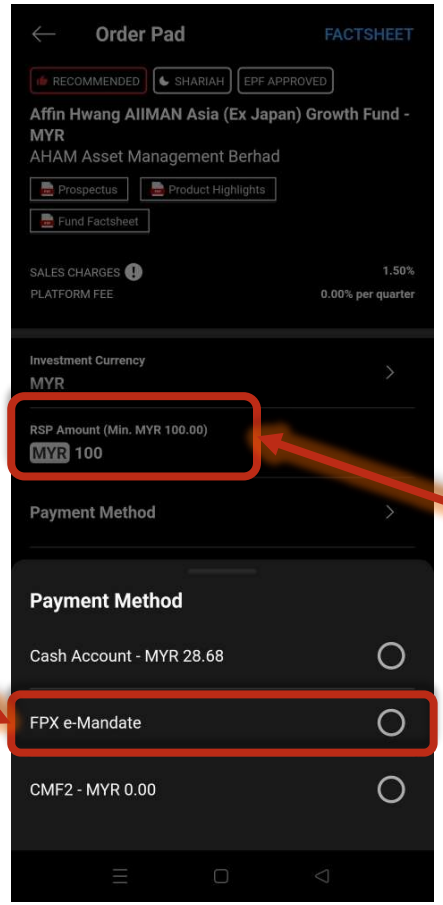
3

Choose the Unit Trust that you want to setup RSP using FPX e-Mandate by clicking respective funds

Setup FPX e-Mandate on FSMOne

➲ Step 3

- Apply FPX e-mandate for **Unit Trusts** via Regular Saving Plan (RSP)



1

Key in the Unit Trust RSP Amount

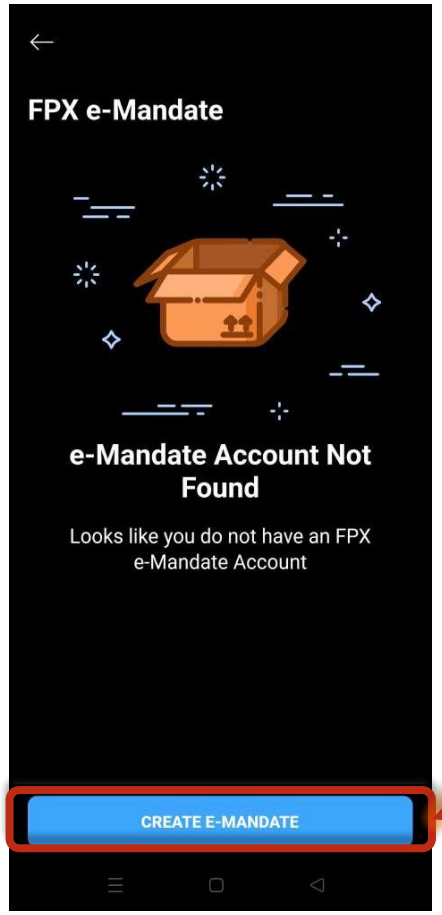
2

Select [FPX e-Mandate] as the Payment Method

Setup FPX e-Mandate on FSMOne

➲ Step 4

- Apply FPX e-mandate for **Unit Trusts** via Regular Saving Plan (RSP)



1

Click [CREATE E-MANDATE]

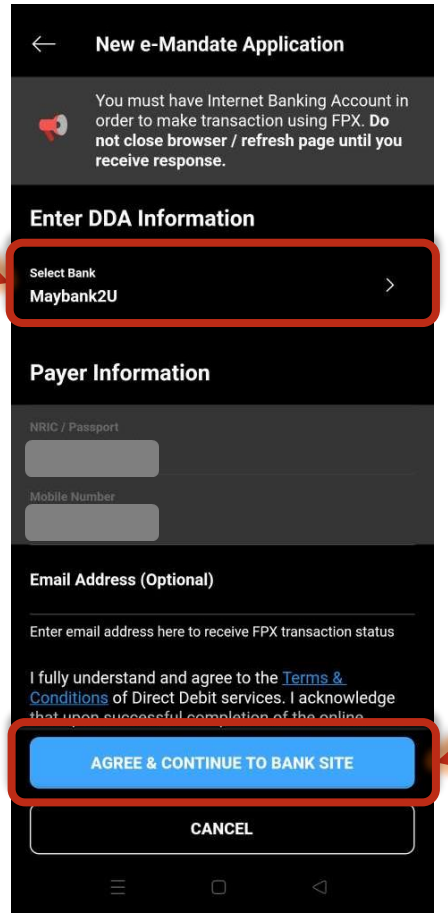
Setup FPX e-Mandate on FSMOne

➲ Step 5

- Agree & Continue to Bank Site

1

Select your preferred Bank



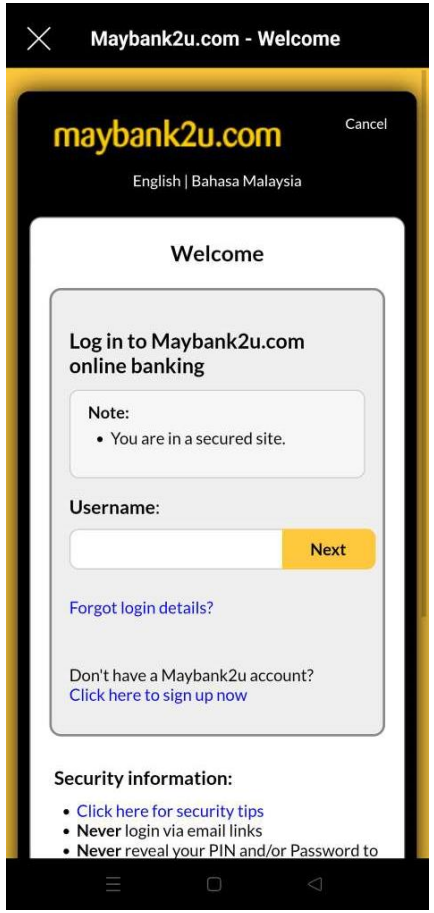
2

Click on [AGREE & CONTINUE TO BANK SITE]

Setup FPX e-Mandate on FSMOne

➲ Step 6

- It will redirect you to the respective bank's website. Please login and proceed accordingly.



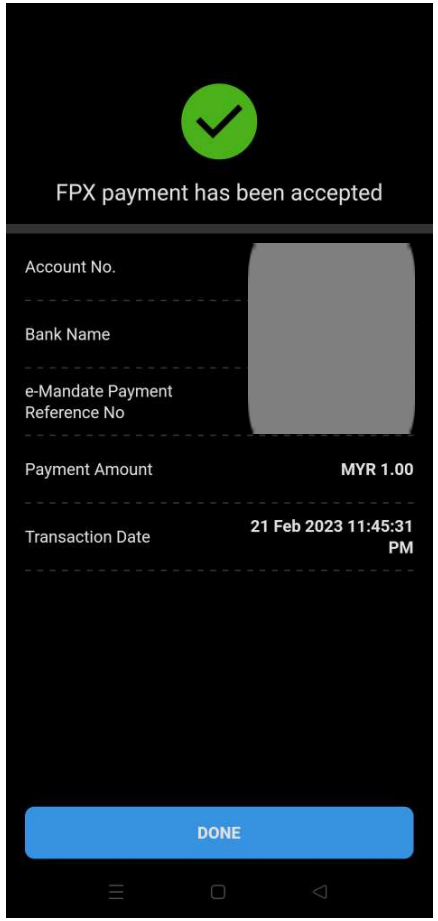
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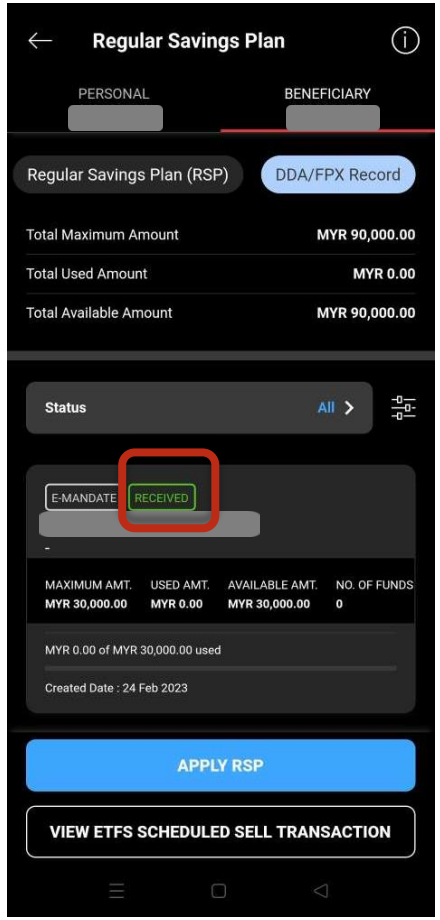
- There will deduction of MYR 1.00 from your bank account upon successful application, amendments and termination.
- However, the amount will be refunded to your bank account in 7 business days.
- Bank will deduct payment from your bank account 4 business days before the 15th of every month or the next business day if the 15th is a non-business day.

Setup FPX e-Mandate on FSMOne

➲ Step 7a – Received Status

- Upon completing MYR 1.00, your e-Mandate application will display the Received status.

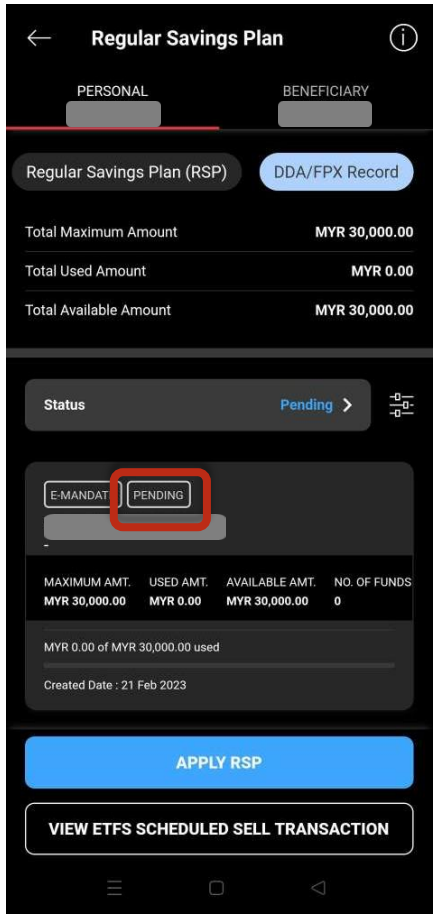




Setup FPX e-Mandate on FSMOne

Step 7b – Pending Status

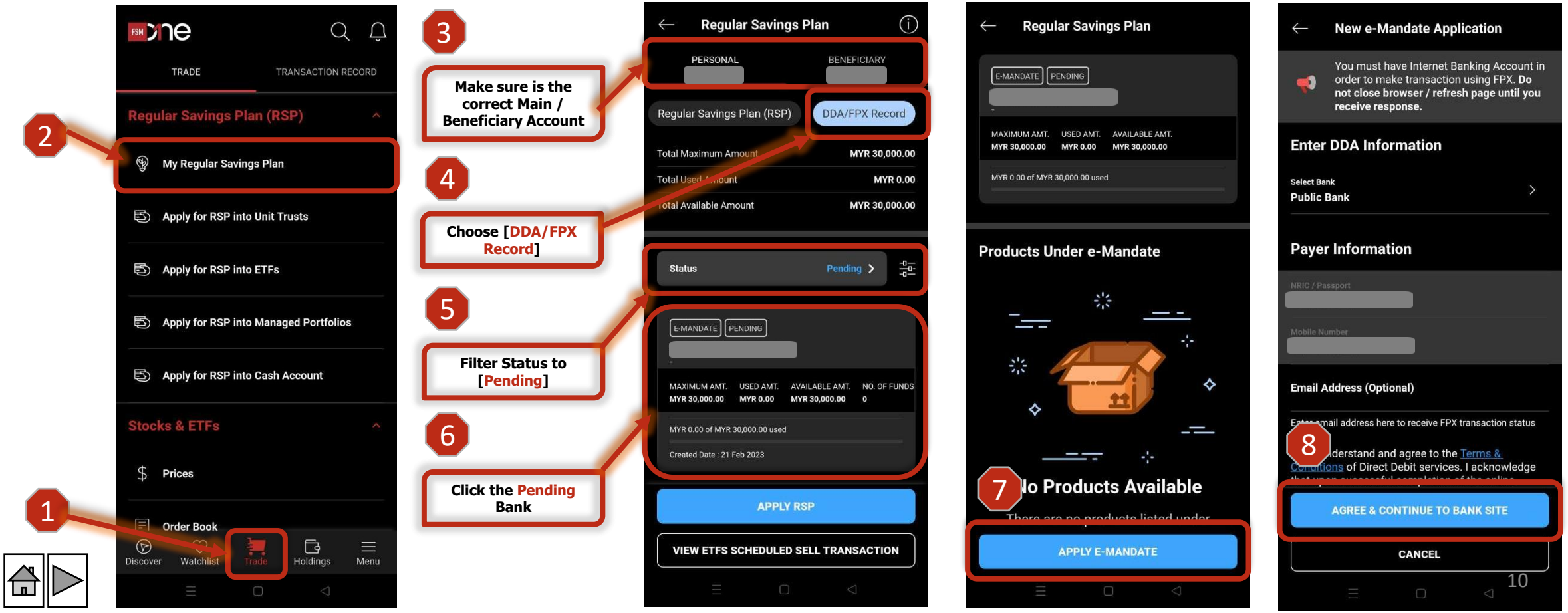
- Should the MYR 1.00 payment is not successful, your e-Mandate application will display the pending status.



Setup FPX e-Mandate on FSMOne

➲ Step 7b – Pending Status

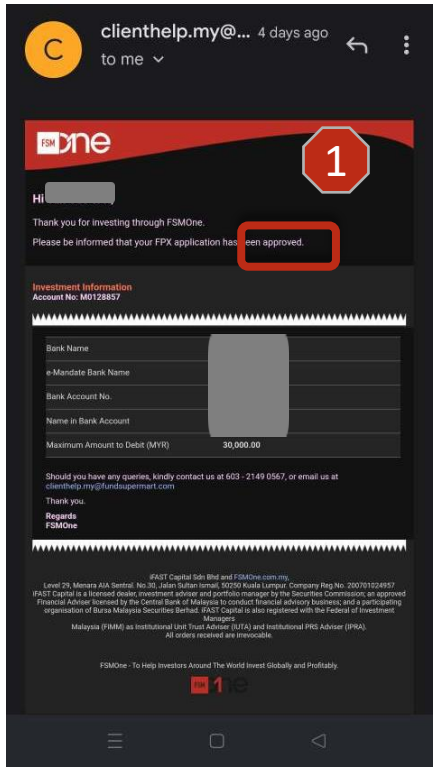
- To complete the application, click on 1 to 8 and continue Step 5 to proceed with the payment.



Setup FPX e-Mandate on FSMOne

➲ Step 8

- The FPX e-Mandate application will take T+4 business days to process by the bank, and an email will send to notify you once the bank has approved the application.
- In your email and investment account, you may also check the **approved application** status displayed as Active status.

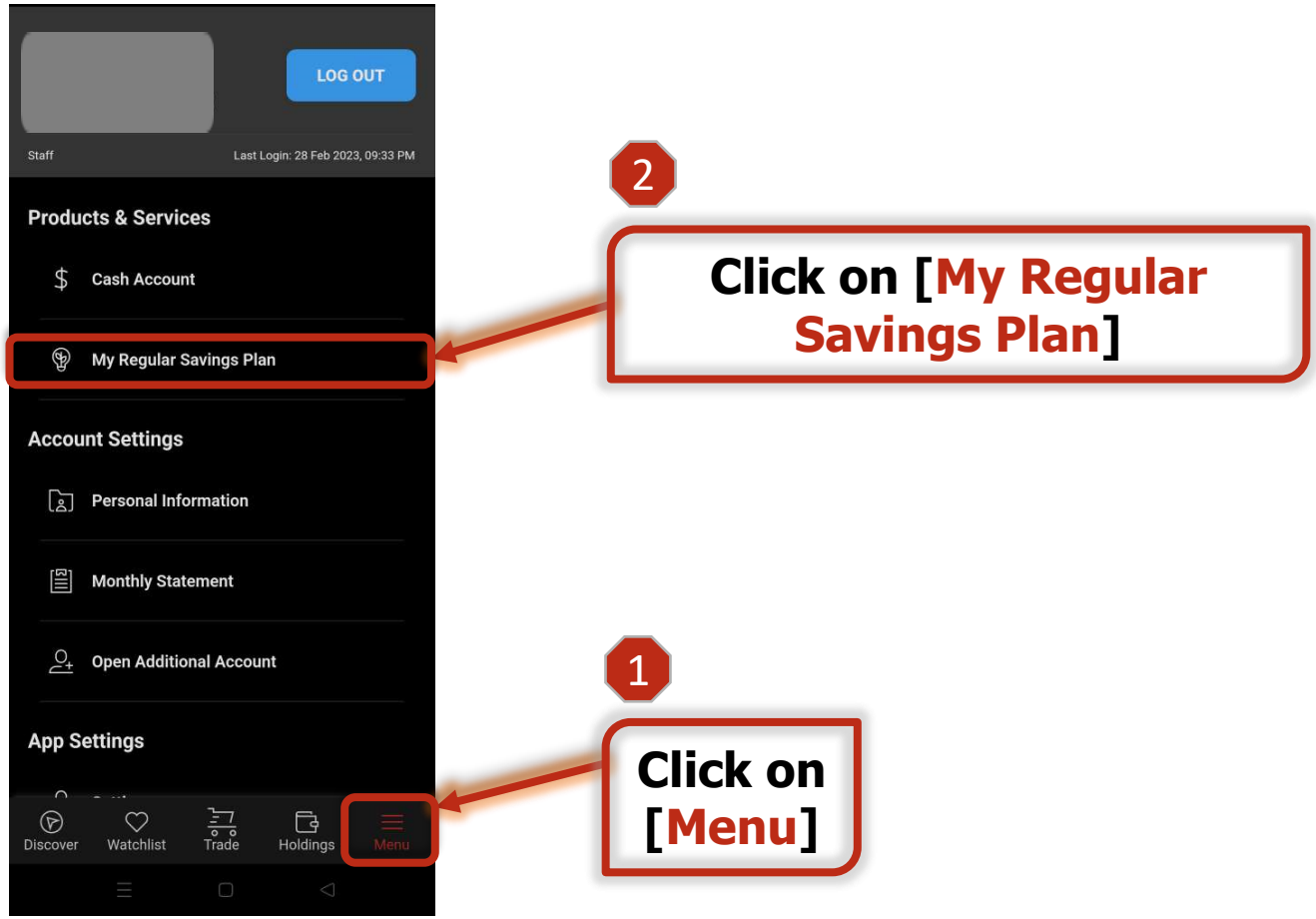




Amend FPX e-Mandate on FSMOne

➲ Step 1

- Click on [Menu], under the Products & Services tab, and click on [My Regular Savings Plan].

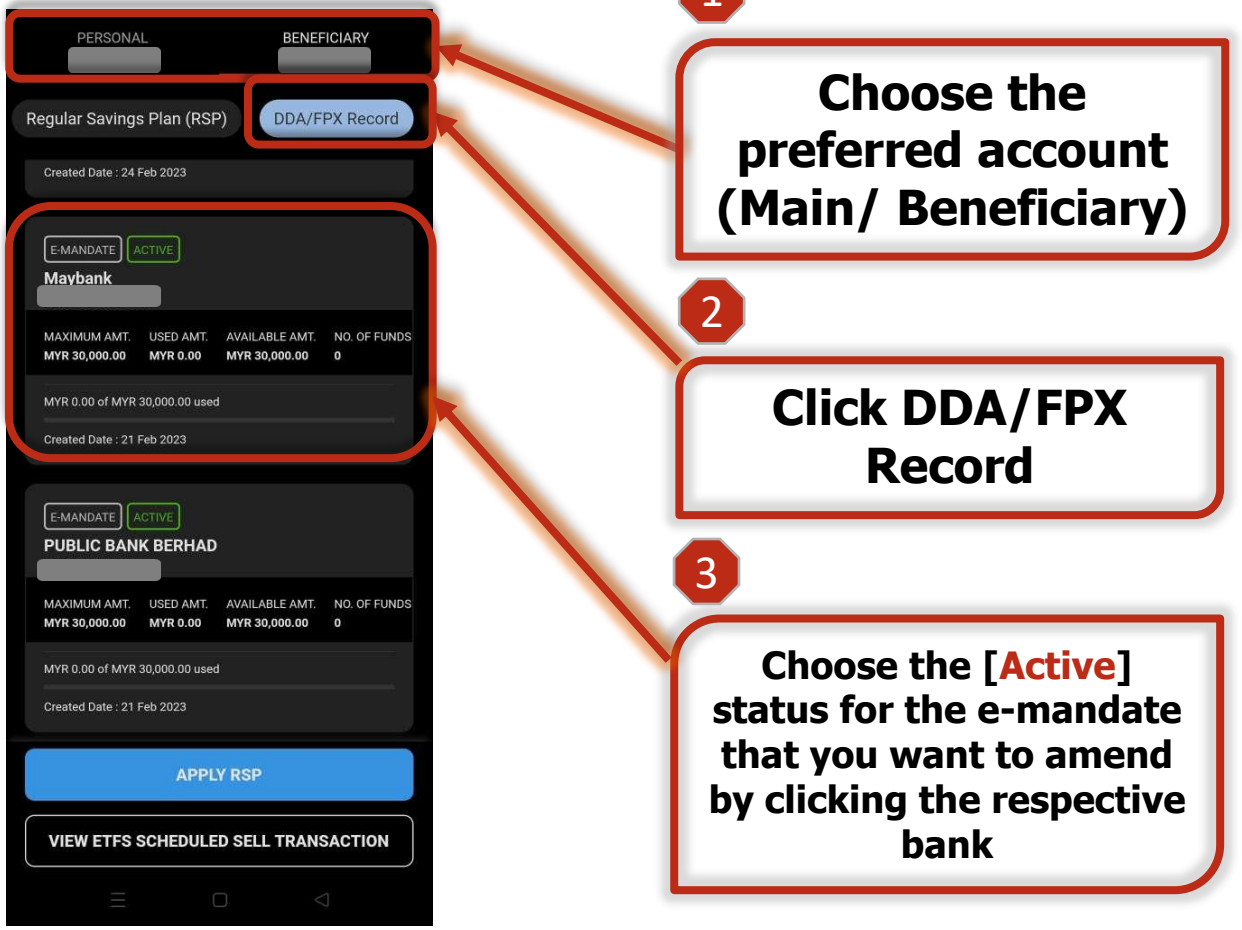


Amend FPX e-Mandate on FSMOne

➲ Step 2

- Select the FPX e-Mandate that you want to amend.

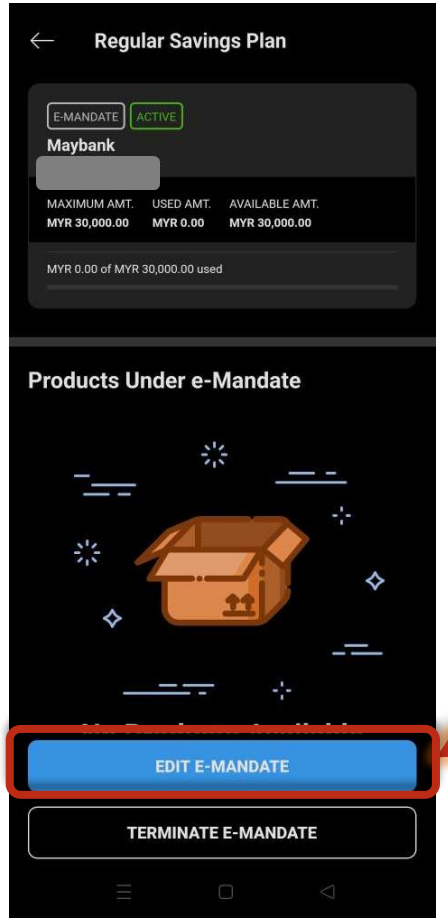
- To accommodate the deduction and transaction processes, request for a change of amount or termination received between 8th to 18th of the month will only take effect on the following month.



Amend FPX e-Mandate on FSMOne

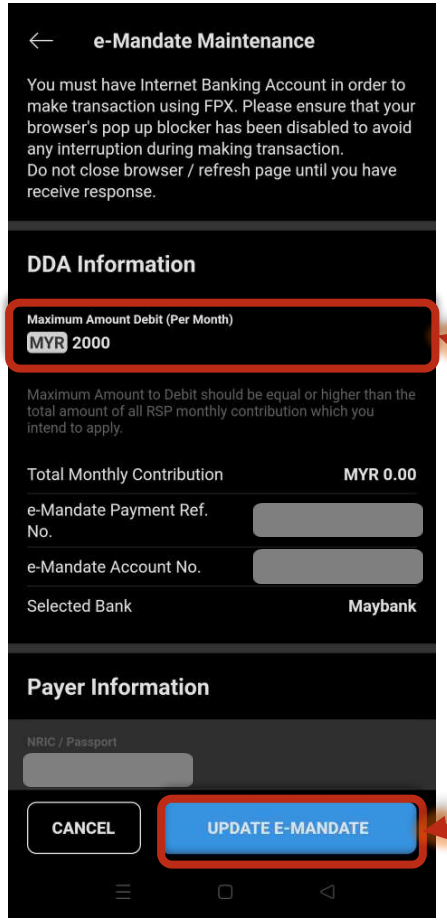
➲ Step 3

- Click [**Edit E-Mandate**] & amend the amount accordingly.



1

Click [**EDIT E-MANDATE**]



2

Edit the amount [**Maximum Amount Debit (Per Month)**]

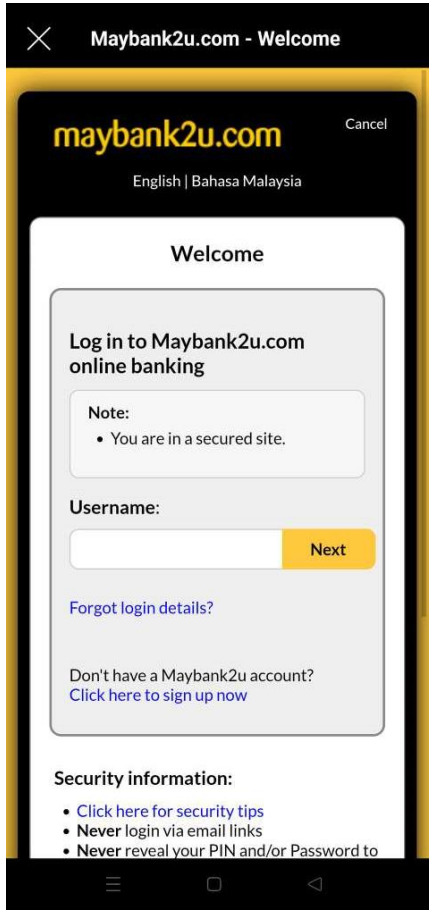
3

Click [**UPDATE E-MANDATE**]

Amend FPX e-Mandate on FSMOne

➲ Step 4

- It will redirect you to the respective bank's website. Please login and proceed accordingly.



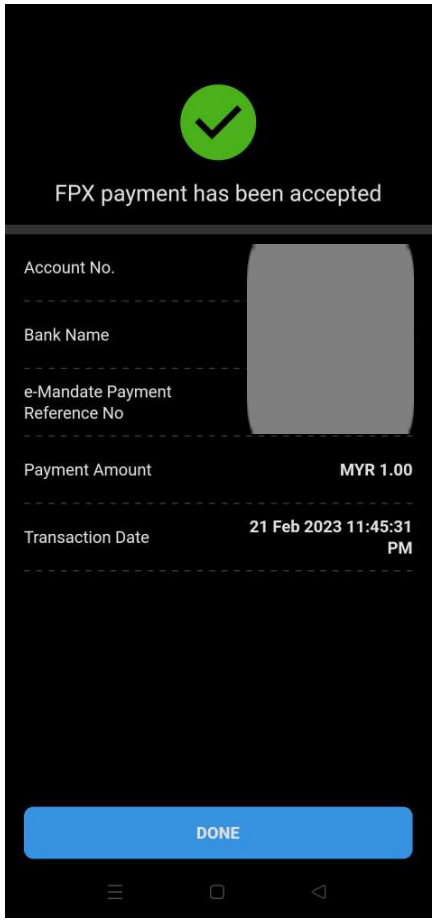
Note:

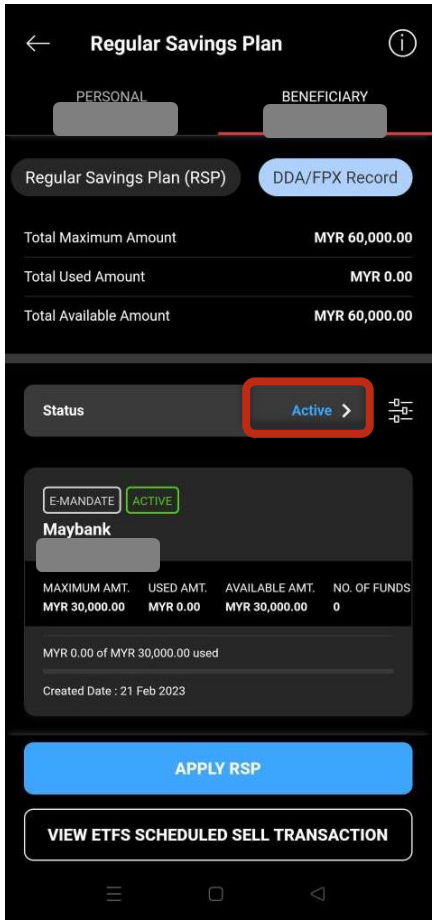
- There will deduction of MYR 1.00 from your bank account upon successful application, amendments and termination.
- However, the amount will be refunded to your bank account in 7 business days.
- Bank will deduct payment from your bank account 4 business days before the 15th of every month or the next business day if the 15th is a non-business day.

Amend FPX e-Mandate on FSMOne

➲ Step 5

- Upon completing MYR 1.00 payment, your e-Mandate application will remain display as Active status.

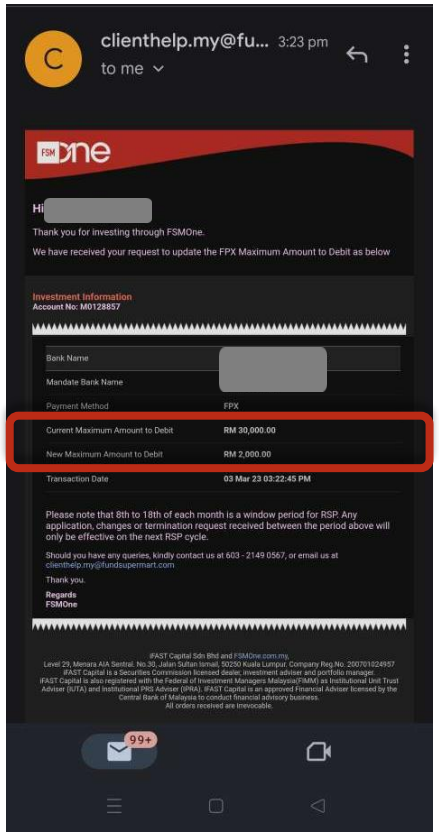




Amend FPX e-Mandate on FSMOne

➲ Step 6

- The FPX e-Mandate application will take T+4 business days to process by the bank, and an email will send to notify you once the bank has approved the application.
- In your email and investment account, you may also check the application status display as Active.

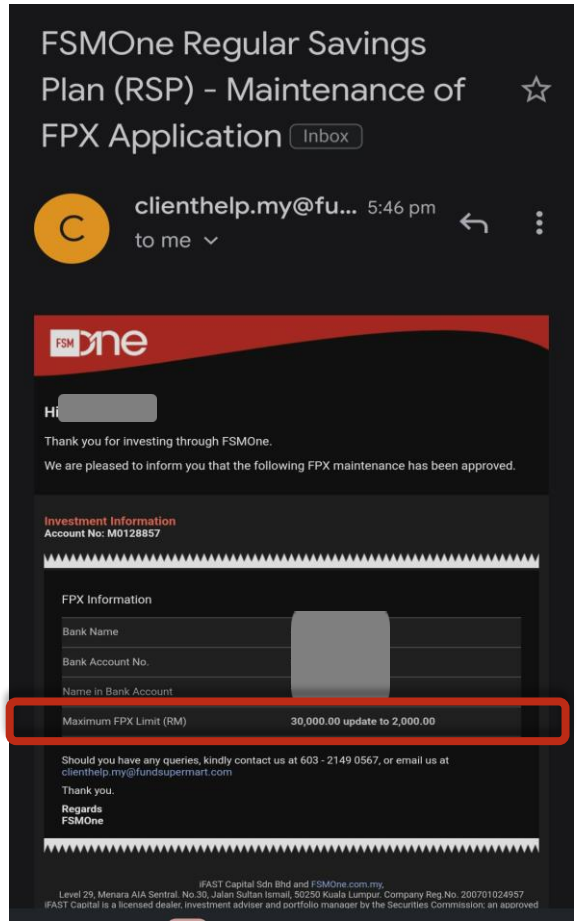


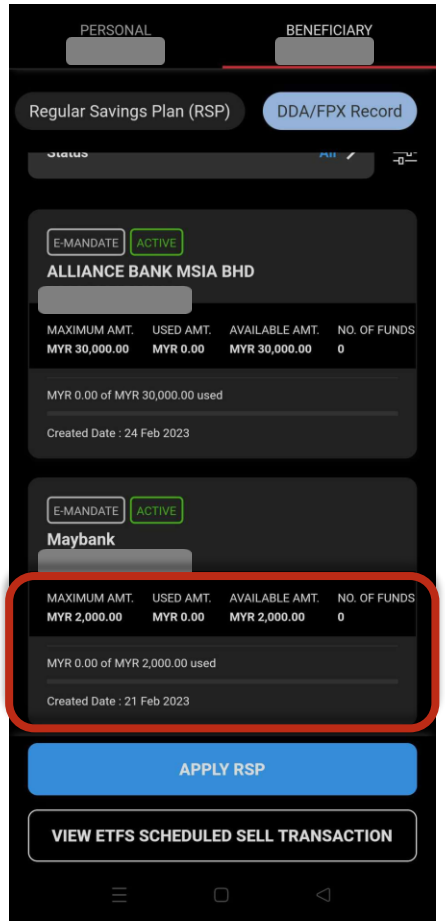


Amend FPX e-Mandate on FSMOne

Step 7

- In your email and investment account, you may check the amendment amount reflected.

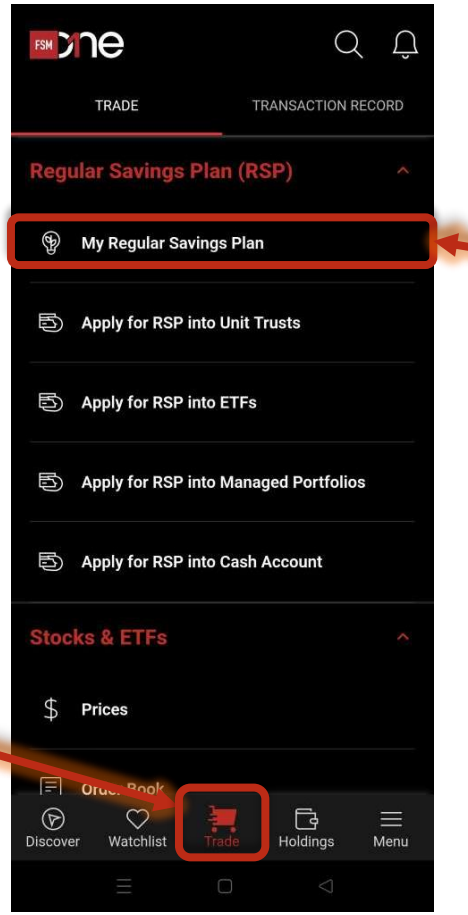




Terminate FPX e-Mandate on FSMOne

➲ Step 1

- Click on [Trade], under Regular Savings Plan (RSP) tab, and click on [My Regular Savings Plan].



2

Click on [My Regular Savings Plan]

1

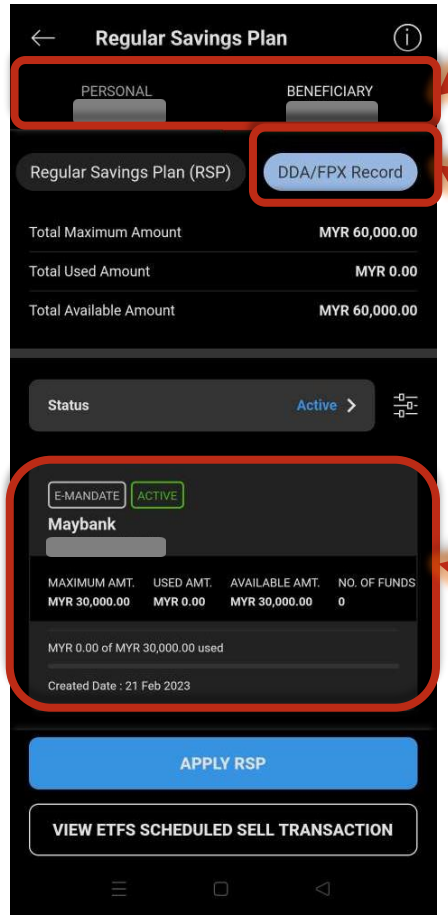
Click on [Trade]

Terminate FPX e-Mandate on FSMOne

Step 2

- Terminate FPX e-Mandate

- Note: To accommodate the deduction and transaction processes, request for a change of amount or termination received between 8th to 18th of the month will only take effect on the following month.



1

Choose the preferred account (Main/ Beneficiary)

2

Click DDA/FPX Record

3

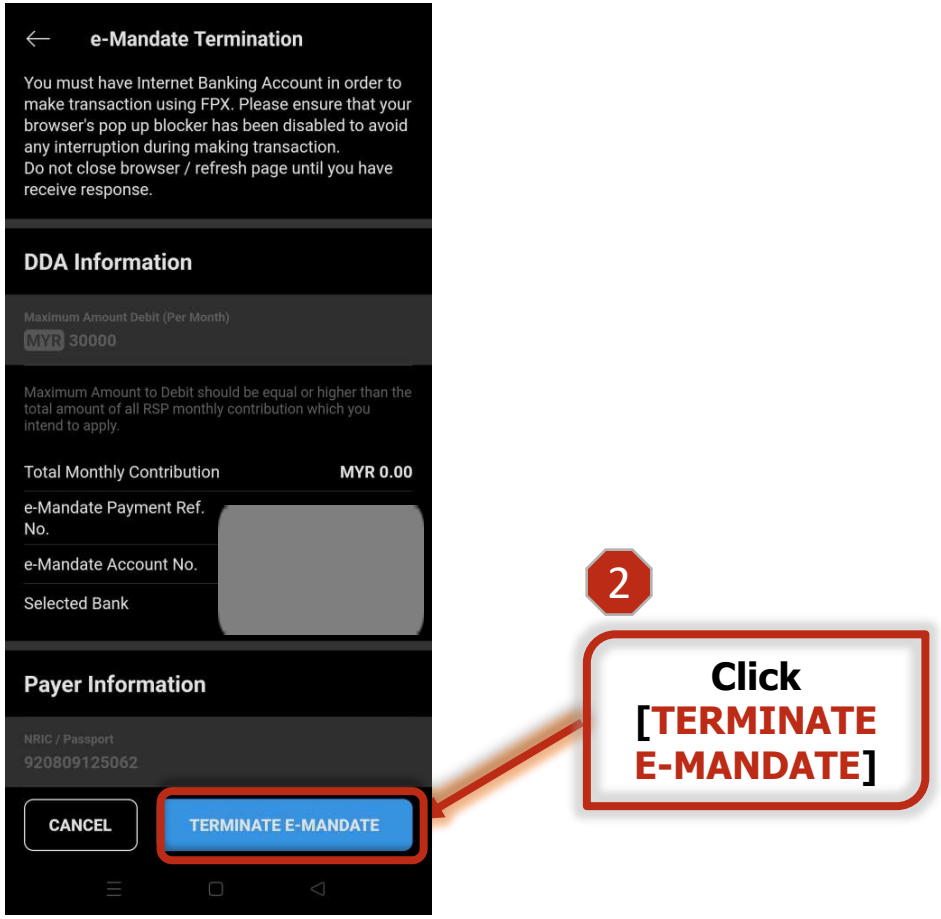
Choose the [Active] status for the e-mandate that you want to Terminate by clicking the respective bank

Terminate FPX e-Mandate on FSMOne

Step 3

- Clicking [**Terminate E-Mandate**]

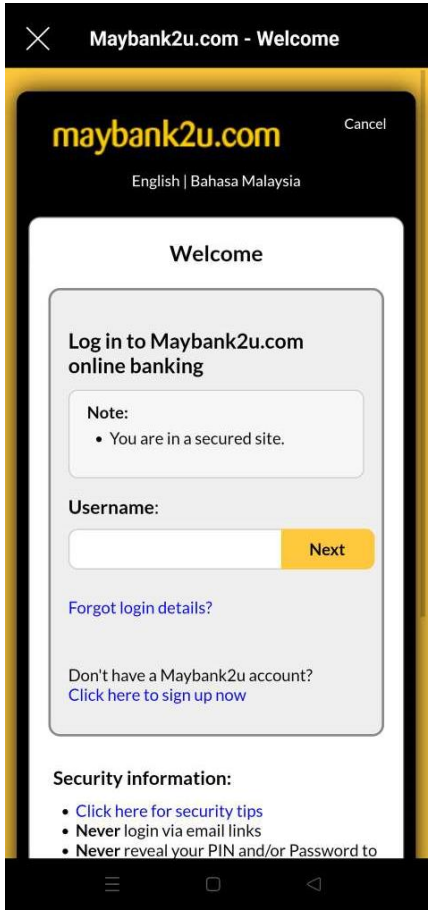




Terminate FPX e-Mandate on FSMOne

➲ Step 4

- It will redirect you to the respective bank's website. Please login and proceed accordingly.



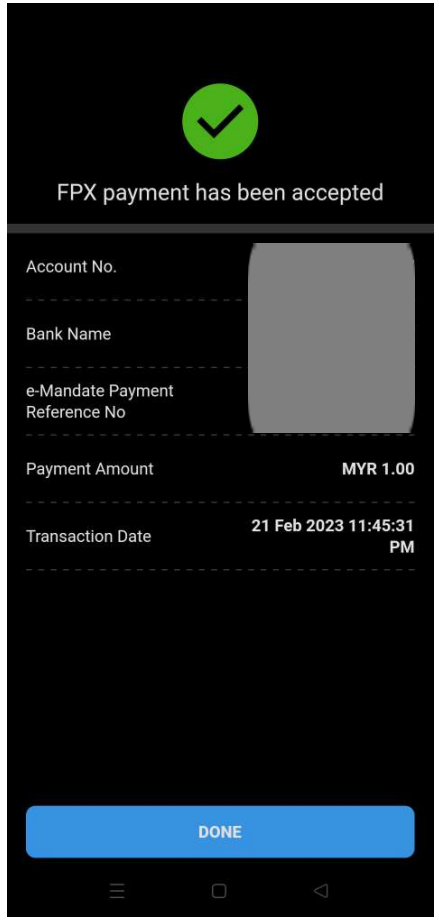
Note:

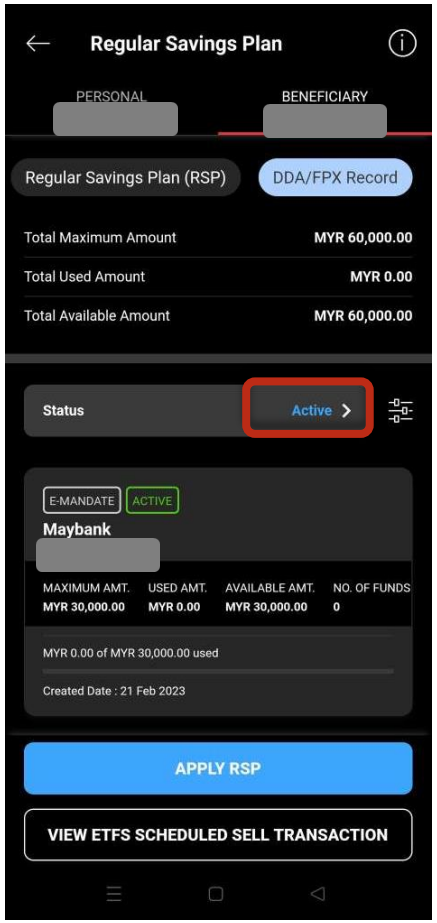
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Terminate FPX e-Mandate on FSMOne

➲ Step 5

- Upon completing MYR 1.00 payment, your e-Mandate application will remain display as Active status.





Terminate FPX e-Mandate on FSMOne

➲ Step 6

- The FPX e-Mandate application will take T+4 business days to process by the bank, and an email will send to notify you once the bank has approved the application.
- In your email, you may check the approved application status display as Terminated.

